

NorthShore University HealthSystem

Evanston Hospital, Glenbrook Hospital, Highland Park Hospital, Skokie Hospital

Implementation Strategy Plan – Fiscal Year 2013



# Implementation Strategy Plan

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In accordance with the Patient Protection and Affordable Care Act, in fiscal year 2013 (October 1, 2012 – September 30, 2013), NorthShore University HealthSystem (NorthShore) completed a Community Health Needs Assessment (CHNA) to determine the needs of its communities to ensure that its community benefits programs are in alignment with the health needs of the communities it serves. In addition to collecting and analyzing available quantitative and qualitative data on mortality, disease incidence, utilization of and access to healthcare services, NorthShore also established a mechanism in which to actively seek the involvement of the community and public health leaders in an ongoing manner. This was to ensure that the analysis reflected the current public health needs in our service area.

NorthShore is an integrated healthcare system dedicated to providing healthcare services, including inpatient acute and non-acute care, primary and specialty physician services, and various outpatient services. North-Shore operates four acute care facilities, including Evanston Hospital, Glenbrook Hospital, Highland Park Hospital and Skokie Hospital that serve the greater Chicago "North Shore" and northern Illinois communities. All four hospitals are connected via an electronic medical record system and share data and other resources allowing individuals in the NorthShore-defined community to receive services at any location. This implementation strategy plan (ISP) includes all the hospitals in the NorthShore system.

NorthShore will implement a three-fold strategy to address the identified health needs of the communities that it serves as follows:

- 1. Community benefits programs and partnerships will address a need requested in the community health needs assessment (CHNA) conducted by NorthShore.
  - If an identified health need is not to be addressed by NorthShore, rationale will be provided.
- 2. Community benefits programs, initiatives and partnerships will address a need requested by the community.
- 3. Community benefits programs, initiatives and partnerships will be aligned with the guiding principles outlined in *Advancing the State of the Art of Community Benefits for Nonprofit Hospitals*. The guiding principles are: Disproportionate Unmet Health-Related Needs; Primary Prevention; Seamless Continuum of Care; Build Community Capacity and Community Collaboration.

NorthShore will continue to place priority on providing community benefits and services in the communities located nearest to our hospitals, where we believe we have the greatest capacity and responsibility to serve.

As an initiative that impacts all of our patients' needs, NorthShore has invested in an electronic medical record (EMR) system that electronically connects each of our physicians in our medical group and other affiliated physicians within our service area to be able to capture information in a secure medical record. We expect to continue investing in the EMR technology to maintain and expand the use of the system to address needs of accessibility of data. NorthShore has been able to eliminate paper records and the related storage and retrieval costs while also reducing the chance of errors caused by the inability to read handwritten orders.



We also expect to continue to work with the State of Illinois and other local health organizations in being able to provide and receive electronic health records as they may move between systems and health information exchanges.

Similar to the above, the value of the delivery of integrated care across related medical specialties addresses the needs of individuals within our service area that have multiple medical conditions. NorthShore, therefore, has been investing in expanding the breadth of quality physicians in our medical group who each practice with standardized systems and processes (through protocols within our electronic health record). We expect to continue to expand the physician group as a way to further improve the integration of care provided within the NorthShore system, thereby improving accessibility and the health of our community.

Lastly, as another priority to address the overall community health needs, NorthShore has invested resources in developing a competency in analyzing large amounts of clinical data with the aim to improve the health of our community. One example is an undiagnosed hypertension project where individuals with occasional elevated blood pressure encompassing a range of medical visits across specialties were not diagnosed as hypertensive. After analyzing the patients' numerous visits and blood pressure readings at multiple visits, it was more clear that the patient may have hypertension. Therefore, NorthShore practice is to conduct outreach to these persons to suggest they be tested for the condition. This resulted in a number of persons being put on medication to reduce the chance for other serious conditions such as stroke or cardiac conditions. Clinical data analytics is also being used in the assessment of treatment plans based on family history, thereby having the potential for early intervention and to improve the health of the community.

# **CHNA Identified Health Needs in** NorthShore's 50 Zip Code Service Area (FY 2013) 1. Cardiovascular Diseases/Stroke 2. Access to Care (affordability, education, transportation, primary/sub-specialty care) 3. Diabetes 4. Cancer 5. Obesity 6. Psychiatry (mental health/substance abuse) 7. Trauma 8. Pulmonary 9. Dental Health 10. Digestive 11. Violence Prevention 12. Healthy Environment (Air/Water) 13. Tobacco Use Prevention



NorthShore will address these identified health needs\*:

- 1. Cardiovascular Diseases/Stroke
- 2. Access to Care
- 3. Diabetes
- 4. Cancer
- 5. Obesity
- 6. Psychiatry
- 7. Trauma
- 8. Pulmonary
- 9. Dental Health
- 10. Digestive

NorthShore will not address the following identified health needs:

#### 11. Violence Prevention

- a. Organization(s) such as municipal police and fire departments, YWCA Evanston/NorthShore, Zacharias Center-Lake County and WINGS (Women In Need Growing Stronger) in our service area already focus resources on addressing this issue, thereby avoiding duplication of costly services.
- b. This is not an area of expertise for NorthShore and therefore would not have a measurable, significant impact on the issue.

### 12. Healthy Environment (Air/Water)

- a. Organization(s) such as the Skokie Health Department, Evanston Health Department, Evanston Environmental Association, Lake County Health Department and City of Highland Park Natural Resources Commission in our service area already focus resources on addressing this issue, thereby avoiding duplication of costly services.
- b. This is not an area of expertise for NorthShore and therefore would not have a measurable, significant impact on the issue.

#### 13. Tobacco Use Prevention

- a. Organization(s) such as the Skokie Health Department, Evanston Health Department, Lake County Health Department and Cook County Health Department, as well as the American Lung Association and American Cancer Society in our service area already focus resources on addressing this issue, thereby avoiding duplication of costly services.
- b. Although NorthShore offers a smoking cesation program, this is not an area of expertise for North-Shore and therefore would not have a measurable, significant impact on the issue.

\*Notes for Implementation Strategy Plan Activities/Initiatives/Events and Programs

- 1. Initiatives identified by named hospital are managed from that site.
- 2. Corporate initiatives are applied to all four NorthShore hospitals.
- 3. Financial contributions to community organizations correlate as indirect impact to identified community health needs.



Initiative	Community Health Need Addresse	∍d	NorthShore Guiding Principles
Outpatient Department plans to continue to provide medical care to adults and children who lack private medical insurance. Medical services include, but are not limited to: Primary Care, Obstetrics/Gynecology, General Surgery, Orthopedics, Diabetes Education and Podiatry.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Emergency Departments within NorthShore are staffed 24/7 with physicians, nurses and technicians who are trained to respond to medical emergencies. Evanston Hospital plans to continue to provide Level 1 trauma services.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☐ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☐ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The <b>Dental Center</b> plans to continue to provide primary care dental services and special consultations for medically underserved adult patients, pre-screenings for cardiovascular patients, management for oral complications in oncology patients and refractory dental problems.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☐ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Cardiovascular Center plans to continue to provide comprehensive cardiology services, which has a combined expertise of cardiologists and cardiac surgeons working together to develop treatment plans designed to provide patients with exceptional heart care including cardiac imaging, cardiovascular surgery, clinical cardiology, electrophysiology, heart failure, interventional cardiology and a women's heart program.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☐ Diabetes</li> <li>☐ Cancer</li> <li>☐ Obesity</li> </ul>	□ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>



Initiative	Community Health Need Addresse	d	NorthShore Guiding Principles
The <b>Primary Stroke Center</b> follows national standards and guidelines that include an Acute Stroke Team for rapid diagnosis and treatment. The Center plans to be staffed 24 hours a day, seven days a week, by a team of neurologists.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☐ Diabetes</li><li>☐ Cancer</li><li>☐ Obesity</li></ul>	□ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Kellogg Cancer Center is a cancer treatment center that plans to continue offering comprehensive, compassionate cancer care and treatments for oncology patients and their families. Our collaborative cancer treatment model focuses on each patient's individual needs, providing medical, surgical, radiation, psychological and emotional care.	<ul> <li>□ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>□ Diabetes</li> <li>☑ Cancer</li> <li>□ Obesity</li> </ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Gastroenterology (GI) Department plans to continue to provide a full complement of services including early diagnosis and prevention of colorectal, esophageal, pancreatic cancer, Inflammatory Bowel Disease and other GI conditions.	<ul> <li>□ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>□ Diabetes</li> <li>□ Cancer</li> <li>☑ Obesity</li> </ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Division of Pulmonary, Allergy and Critical Care Medicine plans to continue to provide consultative services, diagnosis, and treatment of all aspects of lung disease in adults including allergy, asthma, lung cancer, bronchiectasis, COPD, cystic fibrosis, pulmonary fibrosis, persistent cough, shortness of breath, lung infections, and other diseases of the lung.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes □ Cancer □ Obesity	☐ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>

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Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
The Division of Endocrinology, Diabetes and Metabolism plans to continue to provide consultative services, diagnosis and management of diseases of the endocrine system. The program offers a multidisciplinary approach to diabetes treatment including patients with type 1 diabetes, type 2 diabetes, gestational diabetes and those requiring insulin pumps. The staff consists of physicians, nurses, dietitians and certified diabetes educators who work together for diabetes management.	□ Cardiovascular Diseases/Stroke ☑ Access to Care ☑ Diabetes □ Cancer ☑ Obesity	□ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
Interpretive Services plans to continue to provide comprehensive, in-person and telephonic translation and interpretation services for patients and family members receiving medical treatment at any of the NorthShore facilities.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
The Medication Assistance Program plans to continue to provide help with the cost of prescriptions for patients of the Outpatient Department (OPD).	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☐ Cancer</li><li>☐ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary □ Trauma □ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
Specialty Care Services plan to be continued to patients of the Erie Evanston/Skokie Health Center, a Federally Qualified Health Center which provides primary, mental and dental care services to under and uninsured patients in the community.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☐ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



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NorthShore plans to continue to provide Financial Support to a variety of national and local non-profit organizations on behalf of Evanston Hospital that support NorthShore's mission to preserve and improve human life and to help NorthShore connect with the communities it serves. Additionally, fund allocations will be focused to those organizations who are addressing an identified health need in our communities.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Inpatient and intensive outpatient Mental Health Services are planned to continue to be offered for adults along a continuum of care including group, individual and family services.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☑ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
LIFE: Living in the Future Cancer Survivorship Program plans to continue to provide a unique cancer survivorship program designed to create a bridge for continued care of post-treatment cancer survivors. At its cornerstone, there is a customized survivorship care plan that facilitates a dynamic partnership between the patient, the oncologist and the primary care physicians.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes ☑ Cancer □ Obesity	□ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore Kellogg Cancer Center plans to continue to offer educational programs on various cancer related topics for the community at large through the <b>Understanding Cancer Lecture Series</b> .	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry ☐ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>

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Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
NorthShore plans to continue to offer educational programs on various heart related topics to the community at large through the <b>Understanding Your Heart Lecture Series</b> .	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
Perinatal Depression Program plans to continue to identify women who are suffering from perinatal depression and offers referrals for women who may need additional help. The program screens women for perinatal depression during and after their pregnancy and offers a 24/7 crisis hotline for women and their family members who may find themselves in an emergent situation. All services are provided free of charge.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes □ Cancer □ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Health Education Programs are planned to be offered at Evanston Hospital.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Digestive</li> </ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☑ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Experts from Evanston Hospital plan to continue to be available to provide <b>Speaking Engagements</b> to organizations throughout the NorthShore service area. Presentations range from health related topics to issues relevant to communities and hospitals.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☐ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☑ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
Staff members from Evanston Hospital plan to continue to participate in community <b>Health Fairs</b> throughout the year.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☐ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Health Screenings plan to continue to be offered at Evanston Hospital, as well as in the community by request.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☐ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
The Perinatal Family Support Center plans to continue to provide a wide array of services free of charge to women and their families experiencing challenges related to pregnancy, birth, prematurity or perinatal loss. Services are provided in both inpatient and outpatient settings and also include groups, sibling tours and a literacy program in the Child and Adolescent Clinic.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes □ Cancer □ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Child Passenger Safety and Injury Prevention Services plans to continue to offer certified technicians to provide one-on-one training to new parents on proper car seat placement, harness placement and infant/child safety.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>

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Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
Throughout the year, we plan to continue to identify and address health needs through <b>Employee Volunteerism</b> opportunities, partnering with diverse local community agencies to become involved in civic and social service organizations by helping to further their programs and initiatives.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Evanston Hospital will plan to conduct and/or participate in a Diabetes Health Fair.	□ Cardiovascular Diseases/Stroke □ Access to Care ☑ Diabetes □ Cancer □ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Pioneering Healthier Communities (PHC) is a community-based policy change initiative at the local and state level in six states and 32 communities over a period of five years. The aim of the initiative is to address the childhood obesity epidemic through policy, system and environmental (PSE) changes that will have implications for communities, states and the nation. Evanston Hospital plans to continue to be a member of the Evanston-based PHC coalition and provide a cardiologist, two pediatricians, a family medicine practitioner and a clinical research informatics staff member to assist with program implementation.	☑ Cardiovascular Diseases/Stroke ☐ Access to Care ☑ Diabetes ☐ Cancer ☑ Obesity	☑ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☐ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Evanston Township High School Health Center "6 Steps to Success." "6 Steps to Success" is a clinic-based, healthy weight program at the School-Based Health Center at Evanston Township High School. The plan is to continue to manage the program by a NorthShore physician dedicating 4-5 hours of work per week. The program is based upon six evidence-based goals that improve weight and overall health. Overweight and obese students are identified by clinic and school staff and asked to participate in the program.	☑ Cardiovascular Diseases/Stroke ☐ Access to Care ☑ Diabetes ☐ Cancer ☑ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
Evanston Township High School Health Center is a school-based health clinic, funded and staffed by NorthShore. NorthShore plans to continue providing physical exams, immunizations, treatment of acute and chronic illnesses, individual counseling, health education, gynecological care and support groups to students whose parents allow them to enroll in the health center.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☐ Cancer</li> <li>☑ Obesity</li> </ul>	☑ Psychiatry ☑ Pulmonary □ Trauma □ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore plans to continue to provide a Nurse Practitioner at Evanston/Skokie School District 65 to provide specific health care services one day per week for the students. The nurse makes in-school visits in addition to seeing students at the Evanston Township High School Health Center.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Connections for Pregnant & Parenting Teens plans to continue to partner with a consortium of agencies to network and share resources to provide education and assistance to pregnant and parenting teens.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☑ Psychiatry □ Pulmonary □ Trauma □ Dental □ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore collaborates with the Cancer Wellness Center, Northbrook by providing both financial and staff support for programs and services that address the needs of cancer patients, cancer survivors, family members and caregivers.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

Identified Health Needs Gaps for Evanston Hospital Addressed Within NorthShore System

There are currently no identified health needs gaps for Evanston Hospital.

# The table below lists the initiatives based out of the Glenbrook Hospital campus, which will address health needs identified by the NorthShore 2013 CHNA.

Initiative	Community Health Need Addresse	d	NorthShore Guiding Principles
Emergency Departments within NorthShore are staffed 24/7 with physicians, nurses and technicians who are trained to respond to medical emergencies. Glenbrook Hospital plans to continue to provide Level 2 trauma services.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☐ Obesity</li></ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☐ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
Glenbrook Hospital plans to continue to provide comprehensive care for people of all ages and serves as a training site for Family Medicine resident physicians and medical students from University of Chicago Pritzker School of Medicine at the Family Care Center at Glenbrook Hospital.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Cardiovascular Center plans to continue to provide comprehensive cardiology services, which has a combined expertise of cardiologists and cardiac surgeons working together to develop treatment plans designed to provide patients with exceptional heart care including cardiac imaging, cardiovascular surgery, clinical cardiology, electrophysiology, heart failure, interventional cardiology and a women's heart program.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☐ Diabetes</li><li>☐ Cancer</li><li>☐ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Primary Stroke Center follows national standards and guidelines that includes an Acute Stroke Team for rapid diagnosis and treatment. The Center plans to be staffed 24 hours a day, seven days a week, by a team of neurologists.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☐ Diabetes</li><li>☐ Cancer</li><li>☐ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>



Initiative	Community Health Need Addresse	d	NorthShore Guiding Principles
The Kellogg Cancer Center is a cancer treatment center that plans to continue offering comprehensive, compassionate cancer care and treatments for oncology patients and their families. Our collaborative cancer treatment model focuses on each patient's individual needs, providing medical, surgical, radiation, psychological and emotional care.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes ☑ Cancer □ Obesity	☐ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Gastroenterology (GI) Department plans to continue to provide a full complement of services including early diagnosis and prevention of colorectal, esophageal, pancreatic cancer, Inflammatory Bowel Disease and other GI conditions.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Division of Pulmonary, Allergy and Critical Care Medicine plans to continue to provide consultative services, diagnosis, and treatment of all aspects of lung disease in adults including allergy, asthma, lung cancer, bronchiectasis, COPD, cystic fibrosis, pulmonary fibrosis, persistent cough, shortness of breath, lung infections, and other diseases of the lung.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Division of Endocrinology, Diabetes and Metabolism plans to continue to provide consultative services, diagnosis and management of diseases of the endocrine system. The program offers a multidisciplinary approach to diabetes treatment including patients with type 1 diabetes, type 2 diabetes, gestational diabetes and those requiring insulin pumps. The staff consists of physicians, nurses, dietitians and certified diabetes educators who work together for diabetes management.	☐ Cardiovascular Diseases/Stroke ☑ Access to Care ☑ Diabetes ☐ Cancer ☑ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>

Initiative	Community Health Need Addresse	d	NorthShore Guiding Principles
Interpretive Services plans to continue to provide comprehensive, in-person and telephonic translation and interpretation services for patients and family members receiving medical treatment at any of the NorthShore facilities.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
NorthShore plans to continue to provide Financial Support to a variety of national and local non-profit organizations on behalf of Glenbrook Hospital that support NorthShore's mission to preserve and improve human life and to help NorthShore connect with the communities it serves. Additionally, fund allocations will be focused to those organizations who are addressing an identified health need in our communities.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
The <b>Eye and Vision Center</b> plans to continue to hosts ophthalmology clinics for medically underserved clients referred through the Outpatient Department at Evanston Hospital, providing a spectrum of pediatric and adult vision services.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
LIFE: Living in the Future Cancer Survivorship Program plans to continue to provide a unique cancer survivorship program designed to create a bridge for continued care of post-treatment cancer survivors. At its cornerstone, there is a customized survivorship care plan that facilitates a dynamic partnership between the patient, the oncologist and the primary care physicians.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



Initiative	Community Health Need Addressed	d	NorthShore Guiding Principles
NorthShore Kellogg Cancer Center plans to continue to offer educational programs on various cancer related topics for the community at large through the Understanding Cancer Lecture Series.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
NorthShore plans to continue to offer educational programs on various heart related topics to the community at large through the <b>Understanding Your Heart Lecture Series</b> .	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
Perinatal Depression Program plans to continue to identify women who are suffering from perinatal depression and offers referrals for women who may need additional help. The program screens women for perinatal depression during and after their pregnancy and offers a 24/7 crisis hotline for women and their family members who may find themselves in an emergent situation. All services are provided free of charge.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes □ Cancer □ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Health Education Programs are planned to be offered at Glenbrook Hospital.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	☑ Psychiatry ☑ Pulmonary ☐ Trauma ☑ Dental ☑ Digestive	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

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Initiative	Community Health Need Addresse	d	NorthShore Guiding Principles
Experts from Glenbrook Hospital plan to continue to be available to provide <b>Speaking Engagements</b> to organizations throughout the NorthShore service area. Presentations range from health related topics to issues relevant to communities and hospitals.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☐ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Staff members from Glenbrook Hospital plan to continue to participate in community <b>Health Fairs</b> throughout the year.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☐ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Health Screenings plan to continue to be offered at Glenbrook Hospital, as well as in the community by request.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Glenbrook Hospital plans to continue to offer Access to Care Program through the Family Care Center (Residency Program in Family Medicine) providing immediate access to care to all Glenbrook South High School students, especially reaching out to those without access to primary care services. Back-to-school physicals are also provided to students in need at the start of the school year.	<ul><li>✓ Cardiovascular Diseases/Stroke</li><li>✓ Access to Care</li><li>✓ Diabetes</li><li>✓ Cancer</li><li>✓ Obesity</li></ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



Initiative	Community Health Need Addresse	d	NorthShore Guiding Principles
Throughout the year, we plan to continue to identify and address health needs through Employee Volunteerism opportunities, partnering with diverse local community agencies to become involved in civic and social service organizations by helping to further their programs and initiatives.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Glenbrook Hospital plans to conduct and/or participate in a Diabetes Health Fair.	<ul> <li>□ Cardiovascular Diseases/Stroke</li> <li>□ Access to Care</li> <li>☑ Diabetes</li> <li>□ Cancer</li> <li>□ Obesity</li> </ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore collaborates with the Cancer Wellness Center, Northbrook by providing both financial and staff support for programs and services that address the needs of cancer patients, cancer survivors, family members and caregivers.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	<ul><li>✓ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

## Identified Health Needs Gaps for Glenbrook Hospital Addressed Within NorthShore System

#### 1. Access to Care

NorthShore Evanston Hospital, located eleven miles away, provides access to care through its Outpatient Clinic and Child and Adolescent Clinic, thereby avoiding duplication of costly services.

#### 2. Dental

NorthShore Evanston Hospital, located eleven miles away, provides a full array of dental health services at its Dental Clinic, thereby avoiding duplication of costly services.

# 3. Psychiatry

NorthShore Highland Park Hospital and NorthShore Evanston Hospital, located thirteen miles and eleven miles away respectively, provide comprehensive inpatient and outpatient mental health services for children and adults, thereby avoiding duplication of costly services.

# The table below lists the initiatives based out of the Highland Park Hospital campus, which will address health needs identified by the NorthShore 2013 CHNA.

Initiative	Community Health Need Addresse	ea e	NorthShore Guiding Principles
Emergency Departments within NorthShore are staffed 24/7 with physicians, nurses and technicians who are trained to respond to medical emergencies. Highland Park Hospital plans to continue to provide Level 2 trauma services.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☐ Obesity</li> </ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☐ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
Be Well Lake County, a collaboration between Highland Park Hospital and Lake County Health Department and Community Health Center, plans to continue to provide greater access for services for the underserved diabetes population in Lake County.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☐ Cancer</li><li>☑ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
The Cardiovascular Center plans to continue to provide comprehensive cardiology services, which has a combined expertise of cardiologists and cardiac surgeons working together to develop treatment plans designed to provide patients with exceptional heart care including cardiac imaging, cardiovascular surgery, clinical cardiology, electrophysiology, heart failure, interventional cardiology and a women's heart program.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☐ Diabetes</li> <li>☐ Cancer</li> <li>☐ Obesity</li> </ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Primary Stroke Center follows national standards and guidelines that includes an Acute Stroke Team for rapid diagnosis and treatment. The Center plans to be staffed 24 hours a day, seven days a week, by a team of neurologists.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☐ Diabetes</li><li>☐ Cancer</li><li>☐ Obesity</li></ul>	☐ Psychiatry ☐ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>



Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
The Kellogg Cancer Center is a cancer treatment center that plans to continue offering comprehensive, compassionate cancer care and treatments for oncology patients and their families. Our collaborative cancer treatment model focuses on each patient's individual needs, providing medical, surgical, radiation, psychological and emotional care.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes ☑ Cancer □ Obesity	☐ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
LIFE: Living in the Future Cancer Survivorship Program plans to continue to provide a unique cancer survivorship program designed to create a bridge for continued care of post-treatment cancer survivors. At its cornerstone, there is a customized survivorship care plan that facilitates a dynamic partnership between the patient, the oncologist and the primary care physicians.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
The Gastroenterology (GI) Department plans to continue to provide a full complement of services including early diagnosis and prevention of colorectal, esophageal, pancreatic cancer, Inflammatory Bowel Disease and other GI conditions	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Division of Pulmonary, Allergy and Critical Care Medicine plans to continue to provide consultative services, diagnosis, and treatment of all aspects of lung disease in adults including allergy, asthma, lung cancer, bronchiectasis, COPD, cystic fibrosis, pulmonary fibrosis, persistent cough, shortness of breath, lung infections, and other diseases of the lung.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes ☑ Cancer □ Obesity	☐ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>

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Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
The Division of Endocrinology, Diabetes and Metabolism plans to continue to provide consultative services, diagnosis and management of diseases of the endocrine system. The program offers a multidisciplinary approach to diabetes treatment including patients with type 1 diabetes, type 2 diabetes, gestational diabetes and those requiring insulin pumps. The staff consists of physicians, nurses, dietitians and certified diabetes educators who work together for diabetes management.	☐ Cardiovascular Diseases/Stroke ☐ Access to Care ☐ Diabetes ☐ Cancer ☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
Lake County Specialty Care and Diagnostic Testing Program plans to continue to assist the most ill, high-risk and underserved patients in Lake County with access to medical tests and specialty care providers.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☐ Diabetes</li><li>☐ Cancer</li><li>☐ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Interpretive Services plans to continue to provide comprehensive, in-person and telephonic translation and interpretation services for patients and family members receiving medical treatment at any of the NorthShore facilities.	☐ Cardiovascular Diseases/Stroke ☐ Access to Care ☐ Diabetes ☐ Cancer ☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
NorthShore plans to continue to provide Financial Support to a variety of national and local non-profit organizations on behalf of Highland Park Hospital that support NorthShore's mission to preserve and improve human life and to help NorthShore connect with the communities it serves. Additionally, fund allocations will be focused to those organizations who are addressing an identified health need in our communities.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
Inpatient and intensive outpatient <b>Mental Health Services</b> are planned to continue to be offered along a continuum of care including group, individual and family services.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes □ Cancer □ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore Kellogg Cancer Center plans to continue to offer educational programs on various cancer related topics for the community at large through the Understanding Cancer Lecture Series.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
NorthShore plans to continue to offer educational programs on various heart related topics to the community at large through the <b>Understanding Your Heart Lecture Series</b> .	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
Perinatal Depression Program plans to continue to identify women who are suffering from perinatal depression and offers referrals for women who may need additional help. The program screens women for perinatal depression during and after their pregnancy and offers a 24/7 crisis hotline for women and their family members who may find themselves in an emergent situation. All services are provided free of charge.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes □ Cancer □ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

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Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
Health Education Programs are planned to be offered at Highland Park Hospital.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☑ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>□ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Experts from Highland Park Hospital plan to continue to be available to provide <b>Speaking Engagements</b> to organizations throughout the NorthShore service area. Presentations range from health related topics to issues relevant to communities and hospitals.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Staff members from Highland Park Hospital plan to continue to participate in community <b>Health Fairs</b> throughout the year.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Health Screenings plan to continue to be offered at Highland Park Hospital, as well as in the community by request.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	☐ Psychiatry ☐ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>



Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
Child Passenger Safety and Injury Prevention Services plan to continue to offer certified technicians to provide one-on-one training to new parents on proper car seat placement, harness placement and infant/child safety.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
Throughout the year, we plan to continue to identify and address health needs through Employee Volunteerism opportunities, partnering with diverse local community agencies to become involved in civic and social service organizations by helping to further their programs and initiatives.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☑ Trauma</li><li>☑ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore collaborates with the Cancer Wellness Center, Northbrook by providing both financial and staff support for programs and services that address the needs of cancer patients, cancer survivors, family members and caregivers.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Highland Park Hospital plans to continue to be a financial sponsor of the Lake County Health Department Kids 1 <sup>st</sup> Fair and provide volunteer staff for this annual health fair which offers back to school physicals and screenings for underserved/underinsured children.	☐ Cardiovascular Diseases/Stroke ☐ Access to Care ☐ Diabetes ☐ Cancer ☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

Initiative	Community Health Need Addressed		NorthShore Guiding Principles
Highland Park Hospital plans to conduct and/or participate in a Diabetes Health Fair.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

# Identified Health Needs Gaps for Highland Park Hospital Addressed Within NorthShore System

#### 1. Access to Care

NorthShore Evanston Hospital, located thirteen miles away, provides access to care through its Outpatient Clinic and Child and Adolescent Clinic, thereby avoiding duplication of costly services.

#### 2. Dental

NorthShore Evanston Hospital, located thirteen miles away, provides a full array of dental health services at its Dental Clinic, thereby avoiding duplication of costly services.



# The table below lists the initiatives based out of the Skokie Hospital campus, which will address health needs identified by the NorthShore 2013 CHNA.

Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
Emergency Departments within NorthShore are staffed 24/7 with physicians, nurses and technicians who are trained to respond to medical emergencies. Skokie Hospital plans to continue to provide Level 2 trauma services.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☐ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☐ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Cardiovascular Center plans to continue to provide comprehensive cardiology services, which has a combined expertise of cardiologists and cardiac surgeons working together to develop treatment plans designed to provide patients with exceptional heart care including cardiac imaging, cardiovascular surgery, clinical cardiology, electrophysiology, heart failure, interventional cardiology and a women's heart program.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☐ Diabetes</li> <li>☐ Cancer</li> <li>☐ Obesity</li> </ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Gastroenterology (GI) Department plans to continue to provide a full complement of services including early diagnosis and prevention of colorectal, esophageal, pancreatic cancer, Inflammatory Bowel Disease and other GI conditions.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
The Division of Pulmonary, Allergy and Critical Care Medicine plans to continue to provide consultative services, diagnosis, and treatment of all aspects of lung disease in adults including allergy, asthma, lung cancer, bronchiectasis, COPD, cystic fibrosis, pulmonary fibrosis, persistent cough, shortness of breath, lung infections, and other diseases of the lung.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry ☑ Pulmonary ☐ Trauma ☐ Dental ☐ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>

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Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
The Division of Endocrinology, Diabetes and Metabolism plans to continue to provide consultative services, diagnosis and management of diseases of the endocrine system. The program offers a multidisciplinary approach to diabetes treatment including patients with type 1 diabetes, type 2 diabetes, gestational diabetes and those requiring insulin pumps. The staff consists of physicians, nurses, dietitians and certified diabetes educators who work together for diabetes management.	☐ Cardiovascular Diseases/Stroke ☐ Access to Care ☐ Diabetes ☐ Cancer ☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
Interpretive Services plans to continue to provide comprehensive, in-person and telephonic translation and interpretation services for patients and family members receiving medical treatment at any of the NorthShore facilities.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
Specialty Care Services plan to be continued to patients of the Erie Evanston/Skokie Health Center, a Federally Qualified Health Center, which provides primary, mental and dental care services to under and uninsured patients in the community.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☐ Obesity</li></ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☐ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore plans to continue to provide Financial Support to a variety of national and local non-profit organizations on behalf of Skokie Hospital that support NorthShore's mission to preserve and improve human life and to help NorthShore connect with the communities it serves. Additionally, fund allocations will be focused to those organizations who are addressing an identified health need in our communities.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☑ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>✓ Psychiatry</li><li>✓ Pulmonary</li><li>✓ Trauma</li><li>✓ Dental</li><li>✓ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
The Eye and Vision Center plans to continue to host ophthalmology clinics for medically underserved clients referred through the Outpatient Department at Evanston Hospital, providing a spectrum of pediatric and adult vision services.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes □ Cancer □ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>
LIFE: Living in the Future Cancer Survivorship Program plans to continue to provide a unique cancer survivorship program designed to create a bridge for continued care of post-treatment cancer survivors. At its cornerstone, there is a customized survivorship care plan that facilitates a dynamic partnership between the patient, the oncologist and the primary care physicians.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes ☑ Cancer □ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>□ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore Kellogg Cancer Center plans to continue to offer educational programs on various cancer related topics for the community at large through the <b>Understanding Cancer</b> Lecture Series.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes ☑ Cancer □ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>
NorthShore plans to continue to offer educational programs on various heart related topics to the community at large through the <b>Understanding Your Heart Lecture Series</b> .	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>□ Community Collaboration</li> </ul>

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Initiative	Community Health Need Addresse	ed	NorthShore Guiding Principles
Perinatal Depression Program plans to continue to identify women who are suffering from perinatal depression and offers referrals for women who may need additional help. The program screens women for perinatal depression during and after their pregnancy and offers a 24/7 crisis hotline for women and their family members who may find themselves in an emergent situation. All services are provided free of charge.	□ Cardiovascular Diseases/Stroke □ Access to Care □ Diabetes □ Cancer □ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Health Education programs plan to be offered at Skokie Hospital.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Digestive</li> </ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☑ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Experts from Skokie Hospital plan to continue be available to provide <b>Speaking Engagements</b> to organizations throughout the NorthShore service area. Presentations range from health related topics to issues relevant to communities and hospitals.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	☑ Psychiatry ☑ Pulmonary □ Trauma □ Dental ☑ Digestive	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Staff members from Skokie Hospital plan to continue participate in community <b>Health Fairs</b> throughout the year.	<ul> <li>☑ Cardiovascular Diseases/Stroke</li> <li>☐ Access to Care</li> <li>☑ Diabetes</li> <li>☑ Cancer</li> <li>☑ Obesity</li> </ul>	<ul><li>☑ Psychiatry</li><li>☑ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☑ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

Initiative	Community Health Need Address	ed	NorthShore Guiding Principles
Health Screenings plan to continue be offered at Skokie Hospital, as well as in the community by request.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☐ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Digestive</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Throughout the year, we plan to continue to identify and address health needs through Employee Volunteerism opportunities, partnering with diverse local community agencies to become involved in civic and social service organizations by helping to further their programs and initiatives.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>☑ Diabetes</li><li>☑ Cancer</li><li>☑ Obesity</li></ul>	☑ Psychiatry ☑ Pulmonary ☑ Trauma ☑ Dental ☑ Digestive	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
NorthShore collaborates with the Cancer Wellness Center, Northbrook by providing both financial and staff support for programs and services that address the needs of cancer patients, cancer survivors, family members and caregivers.	☐ Cardiovascular Diseases/Stroke☐ Access to Care☐ Diabetes☐ Cancer☐ Obesity	<ul><li>☑ Psychiatry</li><li>☐ Pulmonary</li><li>☐ Trauma</li><li>☐ Dental</li><li>☐ Digestive</li></ul>	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Skokie Hospital plans to conduct and/or participate in a Diabetes Health Fair.	□ Cardiovascular Diseases/Stroke □ Access to Care ☑ Diabetes □ Cancer □ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>□ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>□ Seamless Continuum of Care</li> <li>□ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>
Skokie Hospital plans to attain <b>Primary Stroke Center</b> certification which follows national standards and guidelines that includes an Acute Stroke Team for rapid diagnosis and treatment. The Center plans to be staffed 24 hours a day, seven days a week, by a team of neurologists.	<ul><li>☑ Cardiovascular Diseases/Stroke</li><li>☑ Access to Care</li><li>□ Diabetes</li><li>□ Cancer</li><li>□ Obesity</li></ul>	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet         Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☐ Build Community Capacity</li> <li>☐ Community Collaboration</li> </ul>

Initiative	Community Health Need Addressed		NorthShore Guiding Principles
NorthShore plans to continue to provide a Nurse Practitioner at Evanston/Skokie School District 65 to provide specific health care services one day per week for the students. The nurse makes in-school visits in addition to seeing students at the Evanston Township High School Health Center.	□ Cardiovascular Diseases/Stroke ☑ Access to Care □ Diabetes □ Cancer □ Obesity	☐ Psychiatry☐ Pulmonary☐ Trauma☐ Dental☐ Digestive☐	<ul> <li>☑ Disproportionate Unmet Health-Related Needs</li> <li>☑ Primary Prevention</li> <li>☑ Seamless Continuum of Care</li> <li>☑ Build Community Capacity</li> <li>☑ Community Collaboration</li> </ul>

### Identified Health Needs Gaps for Skokie Hospital Addressed Within NorthShore System

#### 1. Access to Care

NorthShore Evanston Hospital, located three miles away, provides access to care through its Outpatient Clinic and Child and Adolescent Clinic, thereby avoiding duplication of costly services.

#### 2. Dental

NorthShore Evanston Hospital, located three miles away, provides a full array of dental health services at its Dental Clinic, thereby avoiding duplication of costly services.

# 3. Psychiatry

NorthShore Evanston Hospital and NorthShore Highland Park Hospital, located 3 miles and 13 miles away, respectively, provide comprehensive inpatient and outpatient mental health services for children and adults, thereby avoiding duplication of costly services.

#### 4. Cancer

NorthShore Evanston Hospital, NorthShore Glenbrook Hospital and NorthShore Highland Park Hospital, located three miles, eight miles and thirteen miles away, respectively, provide comprehensive cancer care at their Kellogg Cancer Centers, thereby avoiding duplication of costly services.



### **Overview of Anticipated Impact**

NorthShore plans to evaluate the anticipated impact of the initiatives listed for each hospital outlined in the strategic plan by collecting data on how many individuals utilized components of the initiative. Measurement of the impact will also be assessed by gathering ongoing feedback from our hospitals' Community Advisory Committees, senior leadership and physician leadership.

#### **Contact Information**

For information or questions related to this ISP, please contact the Department of Community Relations at NorthShore University HealthSystem at:

(847) 570-2000 chna@northshore.org

Comments, questions and concerns can also be directed in writing to:

Attention: Director of Community Relations

NorthShore University HealthSystem Evanston Hospital

2650 Ridge Avenue Evanston, IL 60201





