

2006-2007 Community Benefits Report



Connecting to Our Communities

Each year, Evanston Northwestern Healthcare is required to submit a report to the Illinois Attorney General on our efforts to meet certain needs of the community. We're proud of our community benefits offered over the past year and are eager to share them with you. This report highlights a few initiatives and partnerships that allow us to extend our efforts into the communities we are so privileged to serve.



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2006-2007 Community Benefits Report ● Connecting to Our Communities

Dear Friends,

At Evanston Northwestern Healthcare, "Better Connections. Better Care." is more than a catchy slogan. It's a deep-rooted philosophy that drives both our day-to-day activities and long-term planning. We believe that in order to truly care for the communities we serve, we must have a clear understanding of community health needs and issues. And that means reaching out and getting involved in our communities.

Through community assessments, participation in local agencies, employee volunteer efforts, and involvement in civic and social service organizations, we strive



Douglas M. Silverstein Joseph Golbus, MD Jesse Peterson Hall

to identify unmet health needs and outreach opportunities. Then, partnering with diverse community stakeholders, we work to develop programs and initiatives that advance our mission of preserving and improving human life.

Over the past year, Evanston Northwestern Healthcare expanded its community benefits efforts to include an even wider variety of wellness and health education programs. We maintained our position as a leading institution for cuttingedge research and medical education. We supported local and national organizations—both monetarily and with the time and effort of our employees—that shared our mission and vision of community health. Finally, we broadened our efforts to provide care to needy and uninsured individuals in our communities. All told, Evanston Northwestern Healthcare contributed more than \$146 million of community benefits, including \$11.6 million in charity care and \$17.7 million in subsidized health services.

We are committed to taking a leadership role in these efforts by offering resources and support to achieve our mission to preserve and improve human life. But Evanston Northwestern Healthcare is only one of the partners integral to improving the health of the communities it serves, and we are indebted to the many community partners that facilitate and enable the delivery of care and services.

We're also grateful to you, our community, for allowing us to serve you and your loved ones, and for your continued support and trust. On the following pages you'll read about some of the programs we developed and support for you. The stories offer a snapshot of the wide umbrella of our community benefits efforts, and we hope that this, too, will lead to better connections and better care.

Raymond Grady

President

Evanston Hospital

Souls. M. Silvanter fore Pet stall Douglas M. Silverstein

President

Glenbrook Hospital

Jesse Peterson Hall

President

Highland Park Hospital

Joseph Golbus, MD

President

ENH Medical Group

Facts & Figures

Evanston Hospital's Outpatient Department cared for **10,897** adults and **6,581** children who lacked insurance.

Evanston Northwestern Healthcare Emergency Departments cared for **93,561** patients.

The Eye and Vision Center treated **718** patients who received financial assistance.

Mobile Meals/Meals at Home provided **28,305** meals.

307 health education classes were offered to **5,774** participants.

4,828 people took advantage of the **188** health screening events offered at Evanston Northwestern Healthcare and in our communities.







The Family Care Center at Glenbrook Hospital provided training for **12** medical residents.

The Dental Center at Evanston Hospital had **2,303** encounters with patients who received 45% to 75% discounts on their services.

Evanston Township High School Health Center had **2,775** patient encounters, with **887** students receiving treatment.

Interpretive Services provided **6,383** hours of translation services.

72 community organizations received **\$706,979** worth of charitable contributions or direct support.

The Evanston Northwestern Healthcare Speakers' Bureau made **141** presentations to **4,015** participants.

Evanston Northwestern Healthcare participated in **19** community health fairs.

Evanston Northwestern Healthcare assisted nearly **6,000** callers through the Mental Health Access Center.

Connections for Pregnant and Parenting Teens provided education and assistance to **224** teenagers.

Evanston Northwestern Healthcare provided internship and mentoring opportunities to **573** students.

- The more Evanston Northwestern Healthcare and the community connect, the stronger and healthier both will become. Toward this end, Evanston Northwestern Healthcare participates in numerous health fairs, screenings, community wellness programs and health education. We also provide a variety of internship and mentoring opportunities for area high school and college students. Here are just a few of the community programs and initiatives Evanston Northwestern Healthcare was proud to support in 2006-2007.
- In response to a pertussis (whooping cough) outbreak at several North Shore high schools, Evanston Northwestern Healthcare staff administered vaccines to 430 New Trier High School staff and 490 Evanston Township High School students. In addition, Evanston Northwestern Healthcare's Infection Control Department provided the community with illness updates and information, including who should be tested and who should seek medical attention.
- Evanston Northwestern Healthcare employees have a long-standing tradition of community service. Through the Community CARE Corps, employees volunteer to carry out community service projects that meet community needs and promote



goodwill. Ten Evanston Northwestern Healthcare employees were recognized with the first Evanston Northwestern

Healthcare Sharing Spirit Employee Volunteer Award. Winners were honored at a breakfast and received \$500 to donate to their volunteer organization. "Countless charitable organizations and schools benefit from the generosity and hard work of our employee volunteers," said Mark Schroeder, Director, Evanston Northwestern Healthcare Community Relations. "We established this award as a way to recognize and support Evanston Northwestern Healthcare employees who selflessly give of their time and skills to benefit the lives of others."

Evanston Northwestern Healthcare was pleased to bring the My Medicare Matters[™] program to eight north suburban sites. This national education program was designed to help Medicare recipients and their families understand the new Medicare Prescription Drug Coverage continued>



Vaccinations offered at New Trier and Evanston Township High Schools







Community Care Corps

continued>

plan. Trained educators helped seniors understand their choices, compare plan options, and make the enrollment decision that best fit their personal health and financial situation. The educators also helped seniors with the online enrollment process, and advised about other enrollment methods and options.

- With the goal of improving the health and well being of young families, Evanston Northwestern Healthcare joined forces with the Lake County Health Department to launch Community Action for Child Health Equity (CACHE). Led by Evanston Northwestern Healthcare pediatrician Madeleine Shalowitz, MD, CACHE researchers are interviewing Lake County parents with young children to assess their stress level and learn what role community plays in their lives. The interviews will be used to help Evanston Northwestern Healthcare and community organizations develop policies, programs and services that better serve young families.
- As part of a groundbreaking international research project, Evanston Northwestern Healthcare physicians and nurses traveled to China to educate their Chinese counterparts in the latest breast cancer treatment techniques. A collaborative effort of the American Cancer Society (ACS) and the Chinese Anti-Cancer Association—and the brainchild of Stephen Sener, MD, Evanston Northwestern Healthcare Vice President of Surgery and a past president of the ACS. The China Million Woman Study aims to reverse China's breast cancer survival rates with improved screening and early treatment. Though Evanston Northwestern Healthcare cancer specialists traveled all the way to China to be a part of the project, the results of the study could influence how breast cancer is detected in women on the North Shore and around the globe.







The ENH Hospitals

Because no one knows a community better than the people who live, work and serve in it, Evanston Northwestern Healthcare hospitals work with local organizations to create programs specially tailored to their respective communities. These programs are designed to improve the community's health, expand healthcare access and promote civic engagement. Following are highlights of just a few of the programs and services our hospitals supported in the past year.

Evanston Hospital

For more than a decade, Evanston Northwestern Healthcare has supported the Evanston Township High School (ETHS) Health Center with financial assistance and medical staffing. A collaborative effort of Evanston Township High School, the Evanston Health Department and Evanston Northwestern Healthcare, the school-based Health Center provides free, primary healthcare and psychosocial services to the ETHS's 3,000 students. Evanston Northwestern Healthcare's 2006 contribution of \$370,000 allows the Health Center to offer students a range of health services, including care for chronic and acute illness, health education, reproductive healthcare, psychological counseling and physicals for school, sports, jobs and college entrance. Staffed by Evanston Northwestern Healthcare physicians, nurses and a social worker, the Health Center had 2,755 student visits and treated more than 1,000 students in the 2005-2006 school year.

"By providing students easy access to high-quality, comprehensive healthcare, Evanston Northwestern Healthcare is making a significant impact on the health and well being of our students, and we're grateful for its continued support," said Eric Witherspoon, Superintendent, Evanston Township High School District 202.

- After budget cuts forced School District 65 to eliminate many after-school athletic programs, Evanston Northwestern Healthcare and the McGaw YMCA stepped in to fill the gap. Now, through YSports Leagues, a partnership of the McGaw YMCA and the school district, all District 65 students have an opportunity to participate in afterschool athletics. All five district schools and nearly 700 students were active in the program. With its \$5,000 contribution, Evanston Northwestern Healthcare joins the McGaw YMCA, District 65 and parents in helping get kids active so they're healthier now and develop habits that will carry into adulthood.
- Evanston Hospital was re-certified as a Level I Trauma Center. Level I Trauma Centers offer 24-hour in-house coverage by surgeons and provide the highest level of surgical care to trauma patients. The change in status means emergency service providers will once again have the option of bringing their trauma patients, or people who've suffered a life-threatening injury, to Evanston Hospital. The hospital decided to regain Level I status after patients, their families and area residents expressed a desire for local Trauma Level I care. The effort drew overwhelming support from local elected officials and community leaders.

Other Contributions:

- Connections for the Homeless
- Dr. Martin Luther King Dinner
- Evanston Community Foundation
- Evanston 4th of July Association
- Evanston Inventure
- Evanston Township High School Health Sciences Rotation Program
- Family Focus
- Fellowship of Afro-American Men
- First Night Evanston
- Healthy Evanston Initiative

- Housing Options for the Homeless
- King Lab Magnet School PTA
- Mayor's Summer Youth Job Program
- Partnership for the Future
- Ted Fund
- The Cradle Foundation
- · Youth Organization Umbrella
- YWCA/Evanston Northshore Ricky Byrdsong Memorial 5K Race Against Hate
- Youth Job Center





Glenbrook Hospital

Glenbrook South High School and Glenbrook Hospital formed a partnership to address the growing problem of access to care, and specifically the inability of low-income students to obtain back-to-school physicals in time to start school. Today, the Access to Care Program offers the primary care services of the Evanston Northwestern Healthcare Family Care Center Medical Group Practice, located at Glenbrook Hospital, to any Glenbrook South High School student. The program also offers back-to-school physicals on the day of school registration, regardless of a family's ability to pay for preventive health services. Since its inception in the fall of 2006, the Access to Care program has served more than 90 students and their families.

"The Glenbrook Family Care program has been a great resource for Glenbrook South and our families," said Brian K. Wegley, Principal, Glenbrook South High School. "The generosity of the staff's time and the many creative solutions to the problems that arise makes the hospital a truly fantastic next door neighbor."

- With a \$2,500 contribution and the volunteer efforts of 30 employees, Glenbrook
 Hospital was a proud first-time sponsor of the 2006 Rebuilding Together event. Working with Rebuilding Together, the nation's largest volunteer-driven home rehabilitation non-profit organization, the volunteers helped a Glenview homeowner complete several home maintenance and improvement projects that were beyond her means. Volunteer interest and enthusiasm was so high, the hospital renewed its participation and sponsorship commitment with Rebuilding Together 2007.
- Glenbrook Hospital sponsored its first annual Radio Disney Fun Run, a popular community event hosted by the Glenview Park District. The sponsorship allowed Radio Disney to broadcast live from the event, bringing fun games, songs and dancing to Fun Run participants, and granted Glenbrook Hospital the opportunity to educate children on the importance of lifelong health and fitness.



2006 Rebuilding Together Event

Other Contributions:

- · Catholic Charities
- Glenkirk
- Helping Hands of Glenview
- North Suburban United Way
- St. Philip's Lutheran Church
- The Josselyn Center
- Village of Glenview Police Department
- Wesley Child Care Center
- Youth Services of Glenview

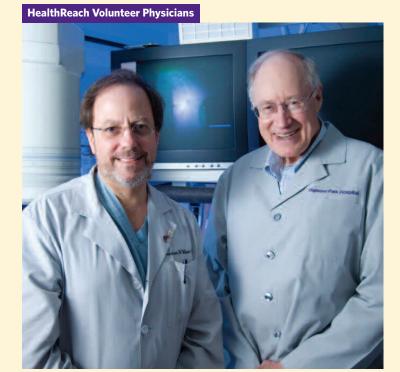
Highland Park Hospital

- With clinics in Waukegan and Mundelein, HealthReach provides much-needed health services to uninsured and low-income individuals living in Lake County. Thanks to the efforts of volunteer physicians, including cardiologist William Cape, MD, Lake County's only free health clinics provide long-term and preventive care for people with chronic illnesses. Left untreated, these conditions can lead to health complications such as cardiovascular disease and cancer, and Highland Park Hospital assists HealthReach clients with specialty care and treatment.
- A 2006 grant from the Lance Armstrong Foundation Community Survivorship Program—the first such grant awarded to an area hospital—helped Highland Park Hospital implement the Living in the Future (LIFE) Cancer Survivorship Program. This unique cancer survivorship program is designed to create a bridge for continued care of post-treatment cancer survivors, and assist survivors as they transition from cancer treatment to living in the future. At its cornerstone is a customized survivorship care plan that facilitates a dynamic partnership between the patient, oncologist and primary care physician. "LIFE will fill the gap for the post-treatment cancer survivor, facilitating a smoother transition from the oncology specialty care environment back to the community, family and primary care setting," says Carol Rosenberg, MD, Director, Living in the Future (LIFE).

For the past five years, the Center for Simulation Technology and Academic Research (CSTAR) at Highland Park Hospital has provided valuable hands-on emergency medicine training to medical students and residents in a controlled, state-of-the-art simulator laboratory. The center also utilizes high-fidelity simulators to provide area paramedics, firefighters, police and Department of Health employees with high-impact training in emergency preparedness and bioterrorism. "Since its inception, CSTAR has focused on patient safety and patient care," said Jon Vozenilek, MD, Director, CSTAR. "CSTAR's space is flexible and faculty are knowledgeable, providing school nurse and first aid programs one day, and advanced initiatives in patient safety the next."

Other Contributions:

- Faith in Action
- Highland Park Chamber of Commerce Student Honors Dinner
- Jewish Children's Bureau
- Lake County Health Department Kids 1st Fair
- Relay for Life







Connecting to Our CommunitiesThe ENH Medical Group

The ENH Medical Group represents nearly 500 physicians in virtually every specialty. With almost 70 offices in neighborhoods throughout Cook and Lake Counties, our physicians share a commitment to providing superior care, in convenient locations. It's a commitment we extend to *all* patients, regardless of financial status or insurance coverage.

The ENH Medical Group adheres to the same financial assistance policy as our hospitals, meaning free care is provided to qualifying patients whose income is at or below 200 percent of the Federal Poverty Level, and discounted care is available to the uninsured and those with incomes above 200 percent of the Federal Poverty Level. Plus, our physicians extend their reach into our neediest communities through a variety of volunteer efforts. Here are just a few examples of how the ENH Medical Group served our communities in the past year.



For leading-edge treatment of neuromuscular disease, and compassionate care and support for patients and families affected by muscular dystrophy, community members can turn to the Evanston Northwestern Healthcare Medical Group and the Muscular Dystrophy Clinic at Evanston Hospital. Affiliated with the Muscular Dystrophy Association (MDA) and staffed by ENH Medical Group physicians, the Clinic provides sophisticated care for people suffering from all manners of neuromuscular disease. (The term muscular dystrophy actually refers to a group of more than 30 inherited diseases that cause muscle weakness and muscle loss.) "The people who are here understand these disease processes better than almost anyone else," says Clinic director David Randall, DO. "Some patients struggle for a long time before they receive a diagnosis. Here, we're trained to recognize and treat even the rarest neuromuscular conditions."

The only MDA Clinic on the North Shore and one of only three in the Chicago area, the Clinic serves as a site for clinical trials of the latest experimental therapies and drugs. With on-site neurologists, orthopedic surgeons, genetic counselors, social workers and occupational and physical therapists, the Clinic offers patients a one-stop shop for all their healthcare needs. The Clinic is open to all patients—even those without health insurance. "If you're uninsured or under-insured, the services are provided free of charge," Dr. Randall says.

Gary Davis, MD, could spend his weekends relaxing at home. Instead, Davis, a cardiologist with the ENH Medical Group, spends one Saturday every month volunteering at CommunityHealth, a free health clinic in Chicago's West Town Neighborhood. CommunityHealth is the largest free clinic in Illinois and provides much-needed health services to the uninsured and underserved in the Chicago area. "I go to the clinic because it is a way to provide for those who aren't typically very well provided for," Dr. Davis said. "The clinic has an enormous impact on its patients, and I'm happy to offer my help."

Dr. Davis credits his wife, Janet, a certified adult nurse practitioner at Highland Park Hospital, for recruiting him to Community-Health. Janet volunteers twice a month, and recently worked with fellow healthcare providers to organize facial reconstruction for a patient with severe deformities. "I can honestly say that I get more than I give by going to the clinic," Janet said. "These people are in such desperate need of basic healthcare. They have no insurance, and there is no place for them to go other than the emergency room. CommunityHealth helps to fill a gap in our healthcare system, and it's a privilege to be part of a volunteer team that can be of assistance to this community."



Gary Davis, MD and Janet Davis, APN

Providing Support

Financial Assistance

Evanston Hospital first opened its doors in 1893 to care for the poor, and our tradition of tending to those without continues today. Evanston Northwestern Healthcare provides free care to qualifying patients whose income is at or below 200 percent of the Federal Poverty Level—a level twice the national benchmark. And patients whose income is above 200 percent of the Federal Poverty Level or are uninsured may qualify for discounts ranging from 10 percent to 85 percent. In 2006 alone, Evanston Northwestern Healthcare provided \$11.6 million in financial assistance to patients with limited financial means or limited health coverage.

To qualify for financial assistance, patients submit a financial disclosure document and provide information relating to employment, income and assets. Financial counselors are available at each of our hospitals and many medical office sites to explain the financial assistance policy and assist with the application process.

Eligibility and the extent of assistance are determined by several factors, including income and family size. Care is never withheld or delayed based on income level or financial need. It's a more than century-old tradition that Evanston Northwestern Healthcare is proud to honor today. *continued>*



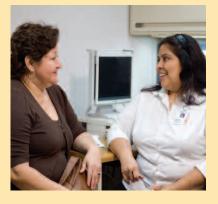
Marcus Shepard Level of Assistance: 100 percent

As a freelance writer, Marcus Shepard is rarely at a loss for words. But when he learned his entire Evanston Hospital bill would be forgiven, he was nearly speechless. In 2006 Marcus suffered a mild heart attack and underwent an angioplasty and stent procedure. "I was assuming I was going to have an enormous debt," he said. "But before they discharged me, someone came up and explained that they have a program for people without insurance." About a week later, Marcus learned that 100 percent of this bill would be forgiven. "I was flabbergasted. It's an amazing program."



Barbara Judycki Level of Assistance: 75 percent

When Barbara Judycki awoke last February numb on one side of her body, she knew she needed medical attention, but her lack of health insurance concerned her. Upon arriving at the emergency department at Glenbrook Hospital, her fears were quickly put to rest. While doctors treated her for a mild stroke, financial assistance counselors explained how she could qualify for discounted care. The counselors also helped Barbara come up with a monthly payment plan for the remainder of the bill. "It's the best hospital in the world," she said. "I wouldn't go anywhere else."



Piedad Zasiriadis Level of Assistance: 85 percent

When Piedad Zasiriadis suffered a heart attack in November 2006, she worried that she and her husband would have to sell their home in order to pay the hospital bills. With great concern, Piedad told her treating physicians at Highland Park Hospital that she had no health insurance. "They said, 'don't worry. First we'll take care of you, then we'll worry about finances," Piedad recalled. Piedad now has a new lease on life and great appreciation for the care she received at Highland Park Hospital.

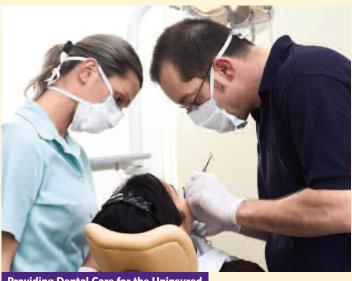
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- To ensure that all residents in our communities have access to quality and compassionate healthcare, the Outpatient Department at Evanston Hospital provides free and discounted care to people who lack private health insurance. The Outpatient Department is staffed by nurse practitioners, registered nurses and resident physicians, who provide care under the supervision of senior attending physicians on staff at Evanston Northwestern Healthcare. Services available include obstetrics/gynecology, general surgery, orthopaedics, diabetes education and podiatry. The Outpatient Department had nearly 11,000 patient visits and treated more than 4,000 people. "Many uninsured people lack access to routine, preventive health services," says Gabriel Berlin, MD, medical director of the Outpatient Department. "By providing regular check-ups and disease management services, the Outpatient Department helps to stabilize chronic conditions and prevent serious emergency situations and costly hospital stays."
- The Dental Center at Evanston Hospital is a state-ofthe art facility providing basic dental care and specialty consultations for medically underserved adults. The Center provided free and discounted care to more than 2,300 adults. "We now know that oral health problems can signal trouble in other parts of the body, and regular dental care is important to a person's overall health," says Harry Staffileno, DDS. "Yet for every adult without health insurance, there are three without dental insurance. The Dental Center is helping to address this crisis by providing discounted oral health services to uninsured individuals in the Evanston Northwestern Healthcare service area."
- Prescription drugs are often the single, largest out-of-pocket expense for individuals who have no health insurance. Dennis Swenson learned this first-hand after being laid off from his job of 33 years. He was able to





Discounted Care at the Outpatient Department



Providing Dental Care for the Uninsured

extend his health insurance for 18 months while he searched for new employment. But five days after his insurance expired, Swenson experienced internal hemorrhaging due to previously undiagnosed Crohn's Disease.

He received treatment at Evanston Hospital and was referred for follow-up care at the Evanston Hospital Outpatient Department where he benefited from the new Medication Assistance Program at Evanston Hospital's Outpatient Pharmacy. Established with a philanthropic gift made by Evanston Northwestern Healthcare Board Member Lester Knight and his wife, Becky, the fund helps with the cost of prescriptions for Outpatient Department patients.

"Being unemployed and uninsured, that is stressful," said Swenson, whose worry was compounded by prescription costs that reached almost \$1,000 per month. Under the Medication Assistance Program, he now pays \$65 a month for essential multiple prescriptions. "It's definitely been helpful to have that support."

By the Numbers

- Total financial value of reportable community benefits under the Illinois Community Benefits Act: \$145,638,577
- Charity Care: \$11,607,866

Defined as care for which the provider does not expect to receive payment from the patient or a third-party payer.

Subsidized Health Services: \$17,754,322

Services that meet community needs and that the hospital must subsidize from other revenue sources. Includes specialty services that yield a financial loss, as well as programs to prevent illness and improve community wellness.

Government-Sponsored Indigent Healthcare: \$76,964,169 *

Unreimbursed cost of Medicare, Medicaid and other federal state or local indigent healthcare programs, eligibility for which is based on financial need.

Education: \$13,037,705

Costs incurred for hospital-based educational programs such as medical residency and internships and nursing, radiology tech and physical therapy programs.

• Research: \$5,352,000

Includes cost of research activities conducted primarily to advance medical or healthcare services.

Language Assistance Services: \$343,258

Costs pertaining to translation services.

Bad Debts: \$16,594,000

Doubtful accounts resulting from the extension of credit.

Donations: \$218,008

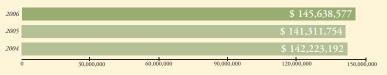
Defined as cash and in-kind donations such as meeting space, equipment and personnel to assist other community health-care providers and agencies.

Volunteer Services: \$1,381,692

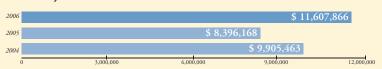
Defined as the value of volunteer time provided by hospital employees and volunteers.

- Other Community Benefits: \$2,385,557
 - * The Government-Sponsored Indigent Health Care classification line fell in 2006 primarily due to the recording of five months of the State's Medicaid Assessment program. The recording helped to cover more than \$3 million of previously unreimbursed Medicaid participants' costs. Due in large part to internal costsavings initiatives, Evanston Northwestern Healthcare was also able to lower its cost-to-charge ratio from the prior year.

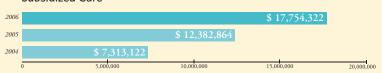
Total Community Support



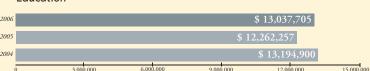
Charity Care



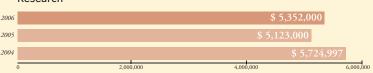
Subsidized Care



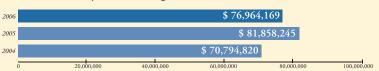
Education



Research



Government-Sponsored Indigent Healthcare*



System-wide Support



"ENH participated in the KEEP (Kidney Early Detection Program) program. We provided lab testing, information regarding kidney disease, prevention of kidney disease and referrals. It was a great community-wide program that provided important information to help our community members stay healthy."

Pam Aitchison, RN, Highland Park Hospital **Clinical Coordinator, Center for Simulation Education and Research**



Kidney Early Detection Program



"As a healthcare organization it is our responsibility to preserve the health of our patients and promote improved public health. Partnering with advocacy groups like the American Cancer Society allows Evanston Northwestern Healthcare to work toward that end. Without such essential partnerships, it would prolong efforts to save lives, diminish suffering and reduce healthcare costs."



Ermilo Barrera, MD

Ermilo Barrera, MD, Head, General Surgery, Glenbrook Hospital and Immediate Past President of the American Cancer Society, Illinois Division

"Evanston Northwestern Hospital has been a tremendous community partner with the American Heart Association to promote prevention of heart disease and stroke. The American Heart Association applauds ENH's Smoke Free campus designation, its "zero trans fat" initiative and the campus walking program offered to ENH employees. ENH sets a great example for the community."

Aleta Rupert, Corporate Development, American Heart Association

Evanston Northwestern Healthcare provides support to a variety of local and national organizations that help support our mission. Recipients of system-wide support include:

- American Cancer Society
- American Heart Association
- Cancer Wellness Center
- Have a Heart for Sickle Cell
- March of Dimes
- National Kidney Foundation of Illinois
- National Lymphedema Network
- Greater Chicago Prostate Cancer Run, Walk 'n Roll



















Community Advisory Committees

To ensure accountability to the communities we serve, Evanston Northwestern Healthcare established a Community Advisory Committee (CAC) at each of our three hospitals. The role of the CAC is to advise hospital administration on services and initiatives from a community perspective. The CAC also helps identify community resources that work to strengthen Evanston Northwestern Healthcare, improve the health of the community, and serve as a communication link between the hospital and the community. Comprised of area residents and local faith, business and community leaders, the CAC serves a vital role in allowing us to fulfill our mission of connecting with the community.

Evanston Hospital Members

Christopher Canning

Village of Wilmette

Dean Francis

Senior Pastor

First United Methodist Church,

Evanston

Willis Francis

Executive Director

Evanston Latino Resource Coalition

Georgia Gebhardt

Wilmette Resident

Paul Grant

Lincolnwood Resident

Jacqueline Grossman

Home Sharing Coordinator Interfaith Housing Center of the

North Suburbs

Sandra Hill

Executive Director Family Focus, Evanston

Sandi Johnson

Executive Director

North Shore Senior Center

Lucile Krasnow

Special Assistant for

Community Relations Northwestern University

Mary Larson

Coordinator of Health Services

Evanston/Skokie School District 65

Onnie Scheyer

President

New Trier Township Volunteer Center

Jay Terry

Director, Department of Health &

Human Services City of Evanston

Elizabeth Tisdahl

Alderman

City of Evanston

Katie Dold-White

Trustee

Village of Kenilworth

Linda Yonke

Superintendent

New Trier High School

Glenbrook Hospital Members

Executive Director

Northfield Chamber of Commerce

Jill Brickman

Township Supervisor Northfield Township

Eric Dawson

St. Philip Lutheran Church

Kim Hand

Senior Services

Village of Glenview

Sidney Helbraun

Rabbi

Temple Beth-El

Iason Herbster

Director of Recreation Services Glenview Park District

Jack Kaplan

Chief Financial Officer North Suburban United Way

Chris Krueger, DDS

Glenview Chamber of Commerce

William Lustig

Northfield Police Department

Barbara Marzillo

Glenbrook South High School

Robert Noone, PhD

Executive Director

Family Service Center of Glenview, Kenilworth, Northbrook, Wilmette

Joyce Pottinger

Director

Glenview Senior Center

Michael Riggle, PhD

Principal

Glenbrook North High School

Debra Sundblad

Social Worker

Glenview Police Department

Gary Smith

President

The Josselyn Center

Dana Turban

Northfield Resident

Highland Park Hospital Members

Township Supervisor Moraine Township

Bruno Bertucci

Highwood Resident

Alicia De La Cruz

Highland Park Resident

Vincent Donofrio

Mayor

City of Highwood

Bethany Felder

Deerfield High School Student

Susan Garrett

State Senator Illinois District #29

Patricia Haughney

Director of Information/ MediaServices, School District #112

Will Jones

Assistant City Manager

City of Highland Park

Linda Kimball

Director

OASIS

Julie Morrison

Supervisor

West Deerfield Township

Irene Pierce

Director, Primary Care Services

Lake County Health Department

Rabbi Isaac Serrotta

South East Lake County Clergy Association

Carol Spielman

Board Member Lake County Board

Michael Volling Deputy Chief, Public Safety Village of Glencoe

Ralph Volpe Executive Director

Park District of Highland Park









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Glenbrook Hospital 2100 Pfingsten Road Glenview, Illinois 60026 (847) 657-5800

Highland Park Hospital 777 Park Avenue West Highland Park, Illinois 60035 (847) 432-8000 ENH Medical Group 1301 Central Street Evanston, Illinois 60201 (847) 570-5235

ENH Foundation 1033 University Place, Suite 450 Evanston, Illinois 60201 (224) 364-7200

> ENH Research Institute 1001 University Place Evanston, Illinois 60201 (224) 364-7100



Better Connections. Better Care.

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