

Community Benefits Report

2015–2016



Community Impact—By the Numbers

NorthShore's Medication Assistance Program (MAP) offers aid to patients who need help paying for prescription drugs. MAP assisted **2,653** patients, filling **23,121** prescriptions valued at a cost of **\$147,723**.

The NorthShore Evanston Hospital Community Health Center provides medical care for adults who lack private medical insurance. In fiscal year 2015, the clinic treated **3,673** adult patients, with **10,605** visits.

NorthShore provided **415** health education classes for **8,963** participants.

The Perinatal Depression Program offers free screenings and a 24/7 crisis hotline. NorthShore physicians conducted **8,620** screenings, and free psychological support and referrals were provided to **619** women identified as "at risk." The crisis hotline received **785** calls.

The Interpretive Services staff at NorthShore provided **61,670** hours of verbal interpretive services to patients and family members, valued at **\$4,369,891**.

The Dental Center at Evanston Hospital provided free and discounted care for adult patients making **3,579** visits.

NorthShore gave **\$1,496,550** in direct contributions to **84** community organizations.

NorthShore provided **278** health screenings to **5,462** individuals.

Community Relations Vision Statement

NorthShore is only one of the partners integral to improving the health of the communities it serves.

We are committed to taking a leadership role—offering resources and support to achieve our mission “to preserve and improve human life.”

Working with partners in making decisions that impact community health is at the core of our efforts.

NorthShore Mission Statement

At NorthShore University HealthSystem (NorthShore), we believe in serving and investing in the health and well-being of people who live in our communities. Whether it is care for the medically underserved, medication assistance, perinatal services or specialized programs—NorthShore's commitment to the community is demonstrated every day in many ways.

NorthShore's core mission is “to preserve and improve human life.” This mission will be achieved through the provision of superior clinical care, academic excellence and innovative research.

NorthShore is a not-for-profit organization principally formed to provide quality healthcare services for the communities it serves. The delivery of healthcare services is provided in a wide range of inpatient and ambulatory healthcare settings, community-wide, employing modern technology and expertise. Support for qualified patients who may not be able to pay the entire cost of their care is part of the organization's commitment. In support of its primary mission of patient care, the organization engages in a wide range of academic activities in medical education and research.

This statement recognizes the Board of Directors' responsibility to maintain the organization's viability to meet its long-term commitment to the communities it serves. It further recognizes the responsibility to maintain technologically current assets for this purpose. This includes the cultivation and development of our physicians, graduate medical students, employees, physical plant, equipment and other resources to ensure orderly growth of our services.

Cover photos:

Exercise classes like the one pictured top right are a key component of Be Well-Lake County, NorthShore's innovative partnership with the Lake County Health Department and Community Health Center designed to provide low-income communities increased access to effective diabetes management, education and lifestyle support resources.

Ongoing support for McGaw YMCA Children's Center benefits programs like "CATCH" (Coordinated Approach to Child Health) designed to help children make healthy choices, including nutritious snacks and physical activity like the group class shown in the lower photo.

NorthShore University HealthSystem

Evanston Hospital

Glenbrook Hospital

Highland Park Hospital

Skokie Hospital

Who We Are

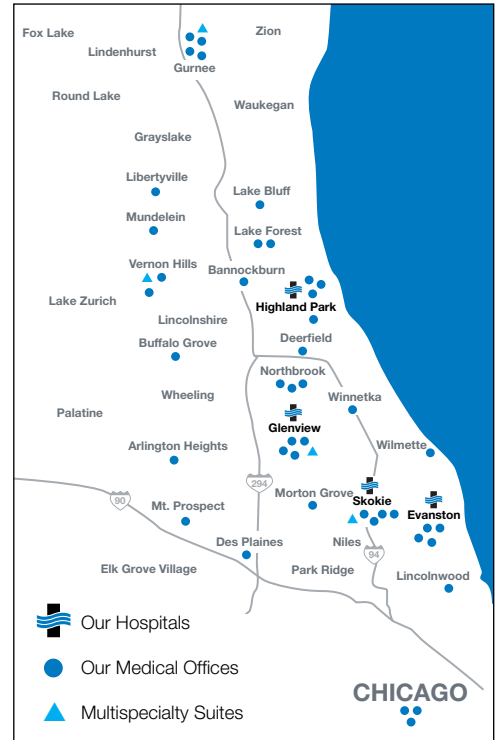
NorthShore is a comprehensive, fully integrated healthcare delivery system that serves the Chicago region. The system includes hospitals in Evanston, Glenview, Highland Park and Skokie. NorthShore employs nearly 10,000 and has 2,100 affiliated physicians, including a 900-physician multispecialty group practice with more than 130 office locations under NorthShore Medical Group.

NorthShore Research Institute focuses on clinical and translational research, including leadership in clinical trials and medical informatics. Further, NorthShore supports teaching and research as the principal teaching affiliate for the University of Chicago Pritzker School of Medicine.

NorthShore was the first health system in Illinois to achieve Magnet designation, the highest honor in nursing. And in 2015, the American Nurses Credentialing Center awarded NorthShore's nursing team Magnet redesignation for demonstrating continued excellence in nursing and the highest standards in patient care.

NorthShore also is a national leader in the implementation of innovative health information technologies, including a robust Electronic Medical Record (EMR) system implemented in 2003.

In 2012, NorthShore and Mayo Clinic joined forces to advance patient care through the Mayo Clinic Care Network. Both institutions share their expertise and collaborate on complex disease diagnoses and treatments, including neurological, cancer and cardiovascular cases. This unique collaboration provides NorthShore patients with access to leading medical resources and experts from both systems.



With four hospitals and a breadth of medical offices, NorthShore care extends across the entire region—giving you complete, convenient access to world-class physician expertise and the exceptional patient experiences you deserve.



Our People

Total employees: **10,000**

Our Patients

Inpatients: **41,946**

Annual Emergency Department visits: **125,183**

Annual deliveries: **4,884**

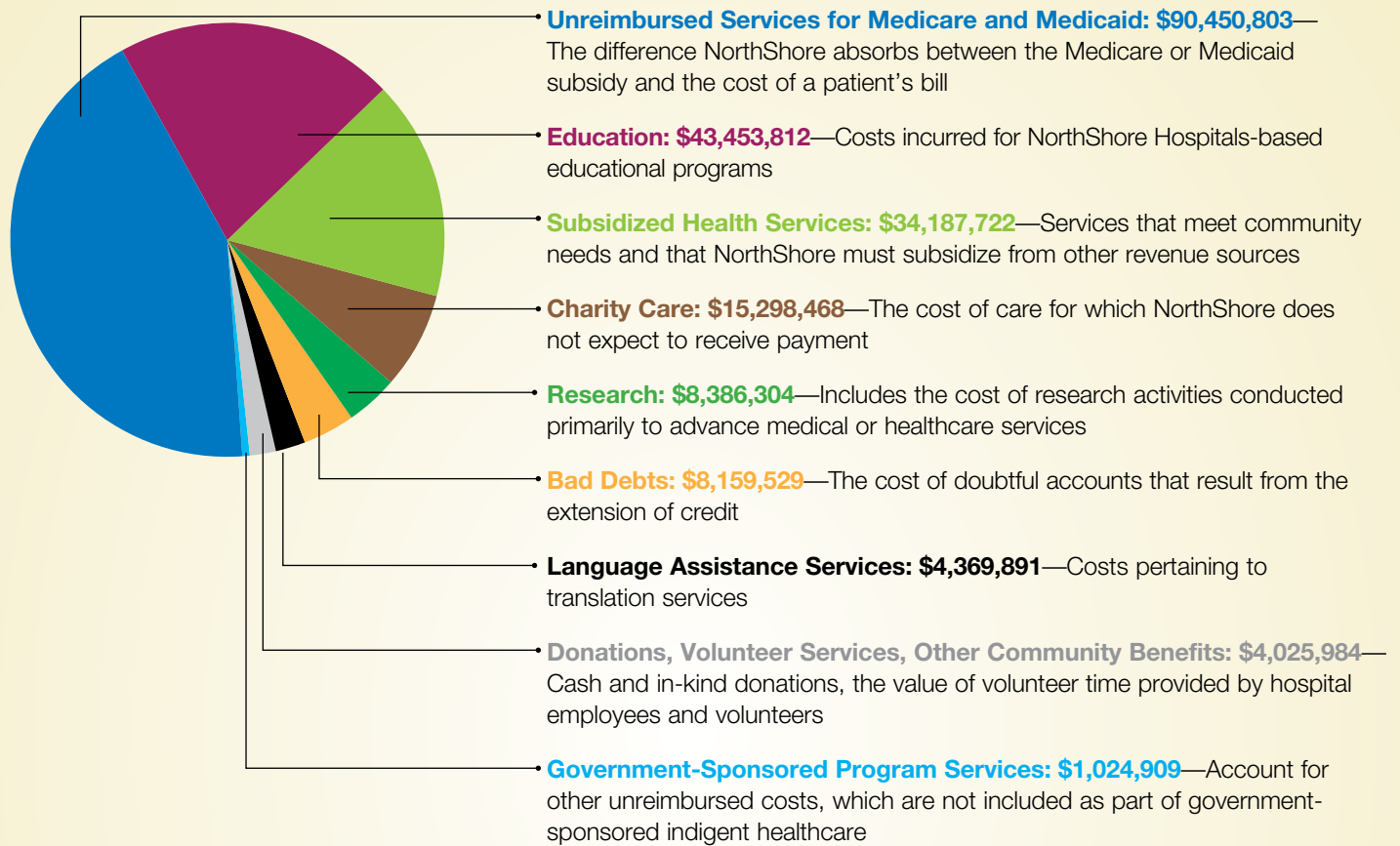
Key Accomplishments (2015–2016)

- 100 Top Hospitals®, Truven Health Analytics—a record 17 times
- “Most Wired” honor, *Hospital & Health Networks* magazine
- Magnet® Nursing Redesignation, American Nurses Credentialing Center
- Distinguished Hospital Award for Clinical Excellence, Healthgrades
- CHEF Award for Innovation, American College of Health Executives
- Quality Oncology Practice Initiative Recertification, American Society of Clinical Oncology
- Center for Breast Health Full Accreditation, National Accreditation Program for Breast Cancer
- Emerald System for Change Award, Practice Greenhealth
- Emerging Leader in Personalized Medicine and Digital Health

Value of Reported Benefits

\$209,357,422

Total financial value of reportable community benefits under the Illinois Community Benefits Act (FY2015).



Erie Evanston/Skokie Health Center



From the oldest to the youngest in our communities, we open access to care with critical financial support to the Erie Evanston/Skokie Health Center, a Federally Qualified Health Center. The Health Center serves as a lifeline for families seeking vital medical and dental care. NorthShore physicians also provide prenatal and specialty medicine expertise for patients with more complex health needs. Last year, NorthShore provided outpatient services to nearly 600 Health Center patients.

Capital Expenditures

NorthShore remains committed to reinvesting in our communities. Over the last five years, we have committed more than **\$772 million** in capital investments in new clinical programs, information technology, clinical equipment and facilities to reach beyond the current “best practices” to define the “next practices” that will become the standard of healthcare in the future.

Capital Expenditures (\$ in Thousands):

2015	\$147,871
2014	\$108,392
2013	\$122,944
2012	\$215,052
2011	\$178,219

NorthShore Evanston Hospital

Medical Safety Net

NorthShore remains committed to providing vital healthcare services to those in our communities who find themselves in need.

Beyond charity care, NorthShore provided more than \$34 million in additional subsidized health services last year through a variety of programs, including a perinatal family support center and a comprehensive dental center. The goal of these programs is to ensure that residents in our communities have access to quality healthcare.

The Evanston Hospital Community Health Center provides free and discounted care to adults without private health insurance. The staff includes registered nurses and resident physicians who provide care under the supervision of senior attending physicians on staff at NorthShore. Services range from internal medicine and obstetrics/gynecology to general surgery, orthopaedics and diabetes education.

Vital Services to High School Students

Launched in 1996, the school-based health center at Evanston Township High School (ETHS) is a collaborative partnership between ETHS, the Evanston Health Department and Evanston Hospital. The center—staffed and funded by NorthShore—provides free care to all students whose parents register them. The center received nearly 2,500 student visits for physical exams, immunizations, treatment of acute and chronic illnesses, individual counseling, health education, gynecological care and support groups.

NorthShore Pediatrician Lynn Chehab, MD, presented her “Sugar Show” illustrating the amount of added sugar hidden in many popular drinks at the “ReThink Your Drink” campaign kickoff event. NorthShore is partnering with the City of Evanston and Village of Skokie to encourage people to drink more water and fewer sugar-sweetened beverages. “There’s no doubt that the overconsumption of refined sugars contributes to a whole host of serious health problems,” said Dr. Chehab. “We want to make people aware of this and also let them know there are fun and tasty alternatives to sugary drinks.”



Community Programs and Partnerships

- Chessmen Club of the North Shore
- City of Evanston Rethink Your Drink
- City of Evanston Women Out Walking
- Erie Evanston/Skokie Health Center
- Evanston Hospital Community Health Center
- Evanston Hospital Dental Center
- Evanston Township High School Health Center
- Friends of the Evanston Farmers Markets
- Grainger Center for Simulation and Innovation (GCSI)
- McGaw YMCA
- Medication Assistance Program
- Perinatal Family Support Center
- YWCA Evanston/North Shore Ricky Byrdsong Memorial Race Against Hate

Key Specialties

- Center for Breast Health
- Infant Special Care Unit (ISCU)
- Level I Trauma Center
- NorthShore Cardiovascular Institute
- NorthShore Kellogg Cancer Center
- NorthShore Neurological Institute
- Primary Stroke Center
- Regional Center for High-Risk Obstetrics

School Wellness Services

Middle school students from Glenview District 34 were cleared to play soccer and basketball, run cross-country and cheer lead thanks to a team effort by Glenbrook Hospital's Family Care Center. The Center offered free back-to-school sports screenings, and nearly two dozen students took advantage of the service.

NorthShore Family Care Center physicians donated their services to this community outreach effort for students from underserved families who may not have health insurance or access to a regular physician.

Glenview Police Department Care Trak

A new program designed to help safely find people at high risk of wandering, including adults with dementia and Alzheimer's or those with autism or other disabilities, is now offered through the Glenview Police Department. The program provides great peace of mind for the growing population caring for older parents and others prone to wandering. Supported by Glenbrook Hospital, Care Trak is a safe and convenient tracking system that features one-ounce waterproof transmitter bracelets that can be worn on the individual's wrist or ankle and are attached by a tamper-resistant band.

The transmitter technology is extremely accurate and runs 24/7 inside and outside. Officers who have been specially trained use a receiver to help pinpoint the location of the person wearing the bracelet.



Through the Primary Care Sports Medicine Fellowship, NorthShore provides volunteer team physicians to visit the athletic training room on a weekly basis. NorthShore physicians like sports medicine expert Carrie Jaworski, MD, work in collaboration with Loyola Academy athletic trainers to provide comprehensive injury evaluations and recommendations to student athletes. If further testing or specialty referrals are needed (X-ray, MRI, etc.), the physicians coordinate expedited access to these services available at NorthShore Hospitals and Medical Group offices. Additionally, the NorthShore team physicians provide volunteer sideline coverage for all football home games as well as playoff games.

Community Programs and Partnerships

- Glenbrook Family Care Center Access to Care
- Glenview School District 34
- Helping Hands of Glenview
- The Josselyn Center
- Rebuilding Together
- Youth Services of Glenview/Northbrook

Key Specialties

- Center for Breast Health
- Eye and Vision Center
- Level II Trauma Center
- NorthShore Kellogg Cancer Center
- NorthShore Neurological Institute
- Primary Stroke Center
- Total Joint Replacement Center
- John and Carol Walter Center for Urological Health

NorthShore Highland Park Hospital

Family Medicine Residency at North Shore Health Center/Lake County Health Department

Since 2007, the University of Chicago NorthShore Family Medicine residents have been providing prenatal care to the primarily Spanish-speaking, underserved women who call the Lake County Health Department's North Shore Health Center in Highland Park their medical home.

The residents not only learn important patient care skills in the areas of women's health, prenatal care, and postpartum care, but are also becoming skilled in culturally sensitive and appropriate medical care for this vulnerable population of patients. Many of our residents will go on to serve in communities with limited resources, in immigrant communities or with a women's health focus. Their experiences at the North Shore Health Center prepare them well for these community-based careers.

Be Well-Lake County: A Diabetes Management Program

In 2009, NorthShore set out to address one of the nation's fastest growing health threats: diabetes among the medically underserved. Partnering with the Lake County Health Department and Community Health Center, Be Well-Lake County was born. This comprehensive program provides low-income communities increased access to effective diabetes management, education and lifestyle support resources in Lake County, where more than 8 percent of the adult population have diabetes.

Be Well-Lake County also provides a community garden in North Chicago. Patients plant and ultimately harvest a variety of fresh vegetables—from tomatoes to banana peppers—yielding several pounds of produce for each patient to take home each week.

Highland Park Hospital employees volunteer at the Lake County branch of the Northern Illinois Food Bank to help distribute food to families in need. Highland Park Hospital is committed to assisting this important organization and offers volunteers three times a year. The Lake County branch of the Northern Illinois Food Bank distributes about 4.7 million pounds of food annually and partners with more than 130 agencies and program sites.



Community Programs and Partnerships

- Be Well-Lake County
- Catholic Charities
- City of Highland Park
- Deerfield Park District
- Grainger Center for Simulation and Innovation (GCSI)
- LIFE: Living in the Future Cancer Survivorship Program
- Northern Illinois Food Bank
- Park District of Highland Park
- Region 10 RHCC Hospital for Northeastern Illinois

Key Specialties

- Adolescent Behavioral Health
- Bariatric Center of Excellence
- Cardiovascular Institute
- Center for Breast Health
- Center for Pelvic Health
- Gastroenterology Lab
- Level II Trauma Center
- NorthShore Kellogg Cancer Center
- Pediatric Plastic and Reconstructive Surgery
- Primary Stroke Center
- Women's Center

Unique Approach to Mental Health Care

Skokie Hospital supports Turning Point Behavioral Health Care Center's "The Living Room Project"—a first-of-its-kind, innovative psychiatric respite care program. The Living Room Project leads to decreased emergency room visits, lower costs associated with outpatient and preventive care, and the promotion of paraprofessionals who act as peer counselors and advocates. The program demonstrates major cost savings in mental health crisis service delivery while caring for patients in a compassionate, nonintrusive, safe environment.

The Living Room is a comfortable, nonclinical space for patients experiencing a psychiatric emergency. The setting is intended to provide a restful, calm environment to allow participants to feel comfortable and safe so they can resolve issues without more intensive intervention. There are several conversation areas with soft seating, a separate quiet room for rest and a refreshment area with healthy food. This intermediary approach creates an opportunity to decompress and problem solve without seeking emergency room care.

Trained peer counselors with personal experience in managing the challenges of mental illness provide crisis intervention, counseling and mentoring with support from a nurse, program staff and Turning Point's emergency team. They work to evaluate level of need and develop a recovery plan to help patients return to a more optimal level of functioning.

Niles Township High School District 219 Education to Careers Program

NorthShore participates in the Niles Township High School District 219 Education to Careers Program, which aims to cultivate partnerships with business and community professionals and helps its 4,800 students make informed decisions about college and careers. NorthShore's involvement includes students shadowing NorthShore employees in our hospitals and our employees participating in the school's "Ask the Expert" Day.



Supporting CJE SeniorLife's door-to-door bus service, NorthShore helps provide vital transportation for doctor's appointments that might otherwise be missed for seniors in Skokie, Lincolnshire and Deerfield.

Community Programs and Partnerships

- CJE SeniorLife
- English Language Learner Parent Center
- Erie Evanston/Skokie Health Center
- Maine-Niles Association of Special Recreation
- Morton Grove Farmers' Market
- Niles Township Food Pantry
- Niles Township High School District 219 Education to Careers Program
- Oakton Community College Health Careers Scholarship
- Peer Services
- Skokie Festival of Cultures
- Skokie Health Department
- Skokie Park District
- Skokie Public Library
- Turning Point Behavioral Health Care Center

Key Specialties

- Clinical and Interventional Cardiology
- Level II Trauma Center
- NorthShore Orthopaedic Institute
- Primary Stroke Center
- Total Joint Replacement Center

Simulation Training Plays Important Role in Medical Education

Medical simulation is a rapidly growing field dedicated to the goal of improving patient care. The Grainger Center for Simulation and Innovation (GCSI) at Evanston Hospital is a state-of-the-art, 13,000-square-foot facility using emerging technologies to provide complementary and collaborative healthcare education, training and research opportunities. Additionally, there is a simulation center at Highland Park Hospital.

The ability to present rare, life-threatening cases repetitively and “on demand” is the great strength of simulation. From a centralized control room, instructors provide stimuli to re-create complex medical scenarios while observing trainees’ responses as they care for their “patients”—specially engineered, high-fidelity mannequins.

Simulation training is now a core requirement in surgical education, and GCSI is accredited as a comprehensive Level I program by the American College of Surgeons Accredited Education Institutes. The University of Chicago sends all of its surgical trainees to GCSI to learn and practice surgical procedures. Additionally, every fourth-year student trains at GCSI for an Emergency Medicine core rotation. NorthShore brings its best teaching cases to the simulation lab and re-creates them using actual patient data. Trainees manage these difficult or rare cases in a controlled environment, without risk to patients. As patient safety moves toward the forefront of medicine, simulation will play an increasingly significant role in medical training and maintenance of certification.



Fellowships Reflect Clinical Excellence

The atmosphere of inquiry at an academic health system like NorthShore is critical not only to ongoing research and physician training, but also to sustained excellence in patient care. Through its Fellowship Programs with the University of Chicago Pritzker School of Medicine, NorthShore physician-educators connect and innovate with the next generation of medical specialists to help shape the future of healthcare.

The number of NorthShore fellowships has increased in recent years, with more than 30 fellows pursuing specialty and subspecialty training with NorthShore physicians, including maternal, fetal and neonatal health; surgical oncology; sports medicine; child psychology and cardiac electrophysiology.

“I have the opportunity to help innovate medicine and deliver the best care possible to the patients I serve,” said Amir Patel, MD, the first NorthShore Lifetract Gastroenterology Fellow.

“Beyond the academic strength of our programs and the recognition from our partners at University of Chicago, the growing number of fellowships also continues to reinforce clinical excellence at NorthShore,” said Richard Silver, MD, the Auxiliary of NorthShore Chair of Obstetrics/Gynecology. Dr. Silver also serves as Chief Academic Officer and Associate Dean at the Pritzker School of Medicine.

Teaching Affiliate of the University of Chicago Pritzker School of Medicine

As the primary teaching affiliate for the University of Chicago Pritzker School of Medicine, NorthShore is dedicated to excellence in medical education and research. Combined with NorthShore’s established reputation for advanced information technology and its strong clinical environment, this affiliation represents an exciting advancement in academic medicine for the Chicago-land area and for future physician leaders.

- **More than 300 residents, fellows and medical students trained at NorthShore in 2015.**
- **NorthShore has 30 fellows pursuing specialties and subspecialties in 25 clinical areas.**
- **In 2015, NorthShore incurred \$43,453,812 in costs for its hospital-based educational programs.**



NorthShore Sustainability Accomplishments

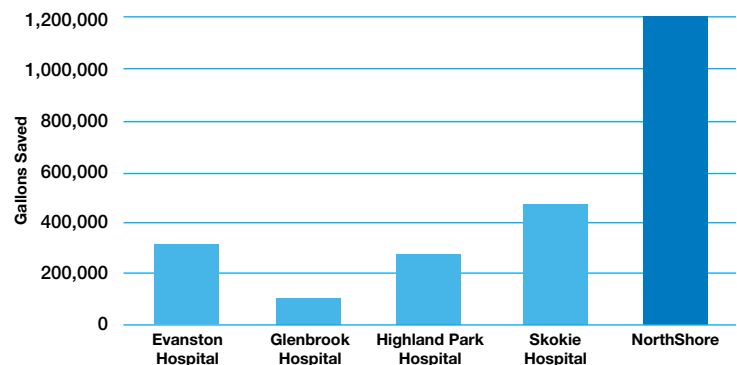
NorthShore continued its strong commitment in 2015 to promote and sustain a healthier environment for our patients, their families and our staff, and to improve health outcomes for the communities we serve.

Conserve Energy and Water

In FY2015, successful implementation of our strategic energy management plan, with an approved investment of over \$1 million in capital, resulted in 19 million kilowatt hours per year electrical and 280,000 thermal units per year in gas savings. NorthShore also renewed its energy procurement agreements and procured twice the regulatory requirement of renewable energy. This ongoing commitment equates to 21 percent of NorthShore's energy portfolio coming from renewable sources (approximately 16 million kilowatt hours.)

NorthShore implemented an enterprise approach to cooling water management. This increased operational efficiency by 5.5 percent and resulted in approximately 1.2 million gallons of water saved during the summer of 2015.

NorthShore Cooling Water Management



Reduce, Reuse, Recycle

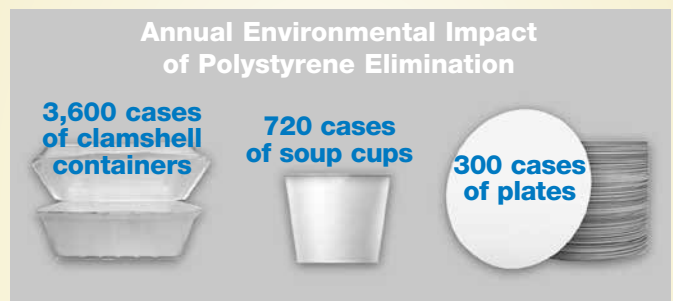
NorthShore continued to make progress in its efforts to increase recycling by expanding the scope of materials recycled, including medical plastics, packaging, devices and laboratory solvents. Our Green Team was honored with a national award from the 2015 Practice Greenhealth Environmental Excellence Awards. The Emerald System for Change Award recognized NorthShore's ongoing commitment to improving its environmental performance and realizing a top standard of excellence in sustainability. All four NorthShore Hospitals met several crucial benchmarks for the system to receive the prestigious award. NorthShore also successfully launched a durable goods "store" to repurpose furniture and equipment at both hospital and off-site locations.



Members of NorthShore's award-winning Green Team are pictured in front of a food digester system piloted at Highland Park Hospital to divert organic food waste from the landfill. Implementation of the digester has reduced the overall waste stream by 20–25 percent since implementation, and has reduced costs associated with waste disposal.

Preserve Our Environment

NorthShore cafeterias took a huge leap forward in sustainability in 2015 with the elimination of all polystyrene (Styrofoam) containers. This change equates to approximately 22,000 garbage bags of Styrofoam being diverted from the landfill annually.



NorthShore segregated 59,000 pounds of pharmaceutical waste from our operating rooms and patient care departments. The waste was destroyed in an environmentally responsible manner to help keep pharmaceuticals out of our lakes, streams and drinking water. Additionally, NorthShore provided two community medication takeback events that collected over 500 pounds of pharmaceuticals, which included a five-gallon pail of controlled substances securely managed through local authorities. Three 65-gallon containers of medication bottles and packaging were also collected and recycled.

NorthShore Partnerships Improve Community Health

Community Care Partners

NorthShore University HealthSystem, Erie Family Health Center, Lake County Health Department and Community Health Center, and Vista Health System partnered as Community Care Partners in 2014.

This year, the Accountable Care Entity (ACE) has joined with Meridian Health Plan, Illinois' largest Medicaid HMO, to better serve the growing population of Medicaid patients.

These organizations and physicians have come together to create a network of providers that will improve efficiency and access to care for this population.

Community Care Partners (CCP) takes a community-based, person-centered approach to managing health care in order to encourage enrollees to achieve their optimal health. A key component of CCP's strategy is care coordination. The purpose of the care coordination program is to identify enrollees with needs (medical and behavioral) and to evaluate those enrollees for care coordination through an assessment process.



Health Impact Collaborative of Cook County

The Health Impact Collaborative of Cook County is a partnership between the Illinois Public Health Institute, hospitals, health departments, and community organizations across Chicago and Cook County. This collaborative initiative will engage these entities in conducting Community Health Needs Assessment (CHNA), action planning and implementation activities across three Cook County regions—South, Central and North.

This initiative is one of the largest collaborative CHNAs in the country with the current involvement of 23 nonprofit and public hospitals, along with six local health departments and representatives of nearly 100 community organizations serving on three stakeholder advisory teams.

Through the Health Impact Collaborative of Cook County, partners are coming together with the goal of working on strategies to address health and disparity issues in our communities to achieve greater collective impact.



At NorthShore, we believe in serving and investing in the health and well-being of people who live in our communities.

Whether it is care for the medically underserved, medication assistance, perinatal services or specialized programs—like diabetes care for at-risk populations—NorthShore's commitment to the community is demonstrated every day in many ways.

**Learn more at
[northshore.org/
community-events/
community](http://northshore.org/community-events/community)**

Community Advisory Committees

To ensure accountability to the communities we serve, NorthShore University HealthSystem established Community Advisory Committees (CACs) at each of our hospitals. These committees advise NorthShore administration on various services and initiatives from a community perspective. The CACs also identify community resources that work to strengthen NorthShore and improve the overall health of families across the region.

NorthShore University HealthSystem Community Liaisons

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Judy Graff
NAMI Cook County North Suburban

Sandi Johnson
Past Executive Director
North Shore Senior Center

David Kane
Vice President
Mather LifeWays

Greg Klaiber
Fire Chief
Evanston Fire and Life Safety Services

Mary Larson
Health Services Coordinator
Evanston/Skokie School, District 65

Crystal LeRoy
Business Services/Human Resources
Manager
Kenilworth School District 38

Sheila Merry
Executive Director
Cradle to Career

Sheree Moratto
Sustainability Director and
Glenwood Sunday Market Director

Nancy Patrillo
Chief Financial Officer
McGaw YMCA

Eleanor Revelle
Alderman, City of Evanston

Lisa Robinson
Director, Health Center Operations
Erie Evanston/Skokie Health Center

Colleen Sheridan
Health Services Coordinator
New Trier High School

Keith Terry
Managing Partner
Terry Performance Group

Evonda Thomas-Smith
Director, Health and Human Services
City of Evanston

Katie Dold White
Kenilworth Resident

NorthShore Glenbrook Hospital

Jill Brickman
Township Supervisor
Northfield Township

Lara Cummings
Assistant Principal
Glenbrook South High School

Julie Fleckenstein
Social Worker
Glenview Police Department

Tiffany Greene
Leisure Services Supervisor
Northbrook Park District

Julie Haenisch
School Nurse
Glenbrook South High School

Kim Hand
Senior Services
Village of Glenview

Jonathan Kaspar
Administrator
Covenant Village of Northbrook

Jessica Matthiesen
School Nurse
Glenbrook North High School

Jane McCarthy
Executive Director
Family Service Center of Glenview,
Kenilworth, Northbrook, Wilmette

Amy O'Leary
Executive Director
Youth Services of Glenview/
Northbrook

Susan Resko
Executive Director
The Josselyn Center

Steve Samuelson
Executive Director
Frisbie Senior Center

Craig Solomon
Executive Director
Wesley Child Care Center

Dana Turban
Northfield Resident

Nancy Vaccaro
Social Worker
Northbrook Police Department

NorthShore Highland Park Hospital

Jeanne Ang
Director, Primary Care Services
Lake County Health Department

Anne Flanigan Bassi
Supervisor
Moraine Township

Alicia De La Cruz
Highland Park Resident

Scott Drury
State Representative

Alyson Miller Feiger
Supervisor
West Deerfield Township

Cindy Housner
Executive Director
GLASA

Rick Julison
Executive Director
Deerfield Park District

Cathy Kedjidjian
Director of Communications
School District 109

Phil Kiraly
Village Manager
Village of Glencoe

David Kylo
Reverend
Zion Lutheran Church

Steven Mandel
Representative
Lake County Board

Alesia Margetis
Counselor
School District 113

Julie Morrison
State Senator

Ghida Neukirch
City Manager
City of Highland Park

Nancy R. Roterling
Mayor
City of Highland Park

Kent Street
Village Manager
Village of Deerfield

NorthShore Skokie Hospital

Katrina Belogorsky
Community Engagement Librarian
Skokie Library

Mark Collins
Trustee
Niles Township

Catherine Counard, MD
Director of Health
Village of Skokie

Fiona Felkes
Senior Community Ambassador
Silverado Memory Care Communities

Alyson Marks Greenfield
Development Director
CJE SeniorLife

Jackie Grossmann
Homesharing Coordinator
Open Communities

Diana Juarez
Director, ELL Parent Center
Skokie School District 68

Ashour Lazar
Communications Director
Assyrian Health Center

Marcia McMahon
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Northwest Suburban
United Way

Maureen Murphy
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Village of Skokie

Ann Raney
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Turning Point Behavioral
Health Care Center

Lisa Robinson
Director, Health Center Operations
Erie Evanston/Skokie Health Center

Mathai Samkutty
Reverend, Church of God
Lincolnwood

Kathy Schimmelpennig
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North Shore Senior Center

Joi Smith
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Jim Szczepaniak
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James Walters
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