

NorthShore University HealthSystem
Financial Assistance Plain Language Summary

NorthShore University HealthSystem provides financial assistance to patients who lack the ability to pay for medical services.

The determination of the ability to pay takes into account a number of variables, including but not limited to:

1. Charges must be greater than \$300 to be considered eligible for a discount.
2. Must have a family income of less than 600% FPL (Federal Poverty Guidelines).
3. Patient must be an Illinois resident.
4. Patient must cooperate in application process for available assistance, i.e., Medicaid.

All or part of the medical bills may be considered for financial assistance. Maximum amount that will be collected in a 12 month period from an eligible patient is 25% of family's annual gross income.

A free copy of the Financial Assistance application and policy can be obtained on our website, by contacting our customer service department at (847) 570 5000 or by requesting forms by mail at:

NorthShore University HealthSystem
Patient Financial Services
P.O. Box 1006
Suite 330
Skokie, IL 60076-9877

<http://www.northshore.org/about-us/billing/financial-assistance/>

A Spanish version of the financial assistance application is also available at this web link.

Information regarding the Financial Assistance application process and policy may also be obtained by contacting a Financial Counselor at (847) 570 2100.

Eligible patients will not be charged more for emergency or other medically necessary care than Amounts Generally Billed (AGB) to those patients who have insurance.