March 3, 2015

At NorthShore University HealthSystem, our top priority is the safety and well-being of our patients. We are committed to providing high quality patient care and compassion. Due to the recent CRE infection outbreak in Los Angeles, the NorthShore GI Labs want to stress that we adhere to the proper protocols regarding the cleaning and disinfection of all our endoscopic equipment.

- 1. All ERCP and EUS endoscopes with elevator wire channels (the type of endoscopes involved in the recent outbreak) undergo stringent manual cleanings and high-level disinfections according to the manufacturer's recommendations.
- 2. We will incorporate all additional recommendations that will be forthcoming from the Centers for Disease Control and Prevention and the Food and Drug Administration.
- 3. We continue to internally monitor and evaluate the quality of our processes in an effort to provide even greater safety.

Please note that the recent CRE outbreak does not involve routine colonoscopy and upper GI endoscopy procedures. Rather, the procedures that use these specialty endoscopes are ERCP and EUS.

We are privileged to serve you and thank you for placing your trust in us.

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